



NEW HAMPSHIRE Family Support Conference

2020 NH Family Support Conference Policies

Authorization for Use of Image

We anticipate a wonderful conference filled with fun and excitement. We also anticipate that many memories will be made and our families love to capture those memories with photographs! This year we would like to encourage you and others to post photos taken at the event on our social media outlets so that we can share the excitement and fun-filled weekend with our followers and families who may have not yet attended this awesome event. You can upload or share on our Facebook page using [@fsconh](#) and our Instagram page at [familysupportconferencenh](#)

Please remember that at times it can become difficult to avoid showing up in someone else's photo either partially or entirely. We assume that if you are uncomfortable with being in a random photo that you will make a personal effort to avoid that.

At times, staff may take a photo during workshops, if you do not wish to be in the photo, please let the staff member know or relocate to a different part of the room while photo is taken. Children's workshops will have a designated consent form to be filled out at time of drop off.

Conference Registration

Registration is required to attend the conference. Registration is available on the Family Support Conference Website www.familysupportconference.com until April 15, 2020. Anyone wishing to attend the conference after that deadline can register to be placed on our waitlist through the Eventbrite link below. A cancellation must occur in order for a spot to be open for your registration and spots will awarded based upon the order in which they are received.

In some cases, an area agency may be willing to sponsor registration. If you think you qualify for an area agency sponsorship, please contact your service coordinator or area agency in your region to determine criteria. In some cases your agency's family support council may have grants available for registration. We encourage you to contact your family support council liaison within your region.

www.familysupportconference.com

Meals

Anyone interested in eating must register for meals on the Family Support Conference website. There is a full weekend and one-day meal options. Individual meals will not be sold separately nor will the purchase of meals be available at the conference. If you plan to attend the conference and decide later

that you would like a meal, there are restaurants available within the Omni Mt. Washington Resort. If you have reserved an exhibitor/vendor table and would like meals offered at the conference, you must register for the conference. Individual meals will not be sold separately nor will the purchase of meals be available at the conference. If you choose to eat meals on your own, the hotel does have restaurants on site and are independent from the conference.

Cancellation Statement

It is unlikely and in an extreme event, that NH Family Support Conference would be forced to cancel. If anyone needs to cancel for any reason, it is their responsibility to notify the conference planner prior to the cut-off date. **The cut-off date for cancelation is Wednesday April 15, 2020 .** There will be no refunds after April 15, 2020.

Hotel Policy Overview

The Family Support Conference is not responsible for reserving your room or cancelling your reservation.

To receive the special conference room rate, hotel accommodations must be made through the designated New Hampshire Family Support Conference / Omni webpage

<https://www.omnihotels.com/hotels/bretton-woods-mount-washington/meetings/nh-family-support-conference-04242020>

Room rates are \$ 210.37/per night (\$193+ tax) double occupancy

The Family Support Conference is contractually obligated to use a specific number of rooms for our group. This allows the Hotel to offer the Conference rooms at a significant reduced rate. In order to offer that rate, the Hotel policy states a 2-night minimum.

The cut-off date for accepting reservations into this room block is **MONDAY MARCH 23, 2020.**

Reservations requests received after 5:00pm local time at the Hotel on the cut-off date will be accepted based on guest room availability at the prevailing transient rates. It is understood that the Group Rate may not be available after the cut-off date.

In order to confirm a room assignment, it is required to provide a first night's deposit. Checks and major credit cards are accepted. Any guaranteed reservation not cancelled 7 days prior to the arrival will be subject to one-night room and tax cancellation fee.

If you do have questions related to your reservation it is advised to contact the Mt. Washington Hotel directly, otherwise you will be connected to a call center and they will not be familiar with our group.

Room Charging Privileges

The ability to charge on your room is "de-activated" for all reserved rooms. If you desire the ability to makes charges to your room throughout the weekend, it is your responsibility to change the default at the time of check in. There is a standard \$150.00 for incidentals which will be charged to your credit card or credited to your debit card at the time of check in if you change the default.

Refrigerators

Refrigerators are available for **Medical Purposes ONLY**. There are limited number of refrigerators available and we ask that you respect the medical needs of families who may need them to keep critical medications refrigerated.

Exhibitor/Table Sponsor

All vendors interested in purchasing a table in order to share your service and products will be honored on a first come first serve basis. Tables are available for \$500.00 and allow your business the ability to connect directly with over 500 families throughout the state. Table purchases can be done directly on our website at www.familysupportconference.com

Meals are not included in your table/exhibitor sponsor. There are hotel restaurants on site. If you would like to be included in the meals offered during the conference, you must register for the conference and choose your meal selection package. This can be done by visiting our website prior to the conference at www.familysupportconference.com and clicking "register". Individual meals will not be sold separately nor will the purchase of meals be available at the conference.